

# Installation, Repair and One Time Charge / OTC Policies

## Installation, Repair One Time Charge Policies

- [Cable, Phone and Internet: All Markets](#)
- [Home Security: enTouch TX](#)
- [Astound Mobile Phone](#)

## Installation Promotions

**Reminder:** all promotions must be entered in the **Campaign** selection on the **Order Entry [ES]** screen

- [Self Install Kit](#) markets/areas/eligible homes Professional Install is **full price**, where **Self Install** is **free**
  - To verify eligibility, Highlight the promotion and click on **Reqs**

- On the **Campaign Requirements** screen check **Marketing ID**, then click **OK**
- **Non-Self Install Kit** markets/areas/eligible homes, Data Professional Installation will be flexible
  - **I25\_DIN79** - \$79.95 **20% off** Professional Install
  - **I25\_DIN69** - \$69.95 **30% off** Professional Install
  - **I25\_DIN59** - \$59.95 **40% off** Professional Install
  - **I25\_DIN49** - \$49.95 **50% off** Professional Install
  - **I25\_DIN39** - \$39.95 **60% off** Professional Install
  - **I25\_DIN0** - **Bulk Only** Professional Install

### **Outbound Team Only Installation Promotions**

- **I25\_DIN19** - \$19.95 **Discounted** Professional Install
- **I25\_DIN9** - \$9.95 **Discounted** Professional Install

Online URL: <https://agentx-astound-kb.hgsdigital.com/article.php?id=4395>