

Mobile Phone eSIM Compatibility

Compatibility

[Please see this list of eSIM compatible devices.](#)

iPhone eSIM Availability

Customers can check their device to make sure it can accept an eSIM

1. Tap **Settings | General | About**
2. Scroll down to view the **Carrier Lock** section
 - **iOS 15 or later:** scroll down to **Available SIM**
 - **Earlier iOS versions:** scroll down to **Digital SIM**
3. A **15-digit IMEI number** displays on devices that **accept eSIM**

Android eSIM Availability

Customers can check their device to make sure it can accept an eSIM

1. Tap **Settings | Connections | Phone | More Connections | SIM Card Manager**
2. The **eSIM** section is visible on devices that **accept eSIM**

Google Pixel eSIM Availability

Customers can check their device to make sure it can accept an eSIM

1. Tap **Settings | Network & Internet | eSIM Cards**
2. A **Download a SIM instead** option is **visible** on devices

that **accept eSIM**

Online URL: <https://agentx-astound-kb.hgsdigital.com/article.php?id=4415>